**TIPS, TRICKS and TROUBLESHOOTING**

**Problem:** The blade calibration is off even after I pick the best aligned print and cut lines.  
**Solution:** If auto calibration is off, you can manually adjust the print to cut alignment to fit your machine. Do the following:  
Do a blade calibration, pick the best number and letter as you have done and do a test cut. Do not remove the mat or hit accept or repeat. Look at the cut inside the test image. If it needs to be moved to the right, pick the number at the top of the page with the cut to the right of the print line.  
If the cut line needs to be moved down in the test image, pick a letter where the cut line is lower than the printed line (if your off significantly, you will have to pick a cut line that is 2 or 3 numbers or letters away from the best aligned print and cut line).  
Hit Test Cut again and you will see the new position of the cut line in the square spiral. If you’re happy hit Accept, if not, keep repeating the process until the alignment is acceptable. If your spiral cut is getting too many cuts in it such that you can’t tell where the new cut is, then hit accept and repeat the process above.

**Problem:** My Imagine Cutting mat is not very tacky?  
**Solution:** Wash the mat under warm water for approximately one minute (no soap). Let it air dry. If the mat is still not sticky enough, use a plastic scraper to roughen up the surface of the mat. Repeat the scraping as needed to improve the tackiness. If there is a buildup of lint or paper dust on the mat it can be washed with warm water and gently rubbed by hand to refresh the mat.

**Problem:** When I try to edit an image on an original Cricut Cartridge, the screen goes back to the menu (Start Up) screen.  
**Solution:** This is caused by either installing both an Imagine and a Cricut Cartridge at the same time or powering on the machine with both kinds of cartridges installed. To fix the problem, insert each cartridge separately. Wait for the images from one cartridge to completely load before inserting the other cartridge.

**Problem:** When I plug in a Cricut cartridge and an Imagine cartridge at the same time I do not see all the images from either cartridge  
**Solution:** This is caused by either installing both an Imagine and a Cricut Cartridge at the same time or powering on the machine with both kinds of cartridges installed. To fix the problem, insert each cartridge separately. Wait for the images from one cartridge to completely load before inserting the other cartridge.

**Problem:** The machine makes a terrible rattling noise when the cutter starts up.  
**Solution:** The problem is something is keeping the blade carriage from hitting the home button when the machine starts up. The rattling noise is the cutter trying to move to the right to hit the home button, but either something is in the way or the button is stuck in the depressed position (not a good position for anyone). With the machine off, pull the blade carriage out of it’s park position at least 8”. Make sure there is nothing back in the carriage garage (where the carriage was parked) that would
interfere in its motion (like the cardboard insert used for shipping). Also, if you look back into the carriage garage, you will see a red button (the home button) at the top. The carriage has to hit this button to stop its motion. Reach in with your hand and see if the red button is stuck in the depressed position (can't be pushed in). If it's stuck, try to pull it out by hand. I don't mean out of the machine, just try to free up the button so it can go in and out like a doorbell. If you can pull it to the un-depressed position and it moves in and out freely, re-start your machine and try to print and cut again.